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InterACTing with the World®



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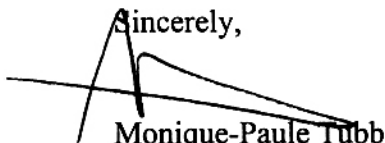
Ref: Preparation of a Proposal for Foreign Languages GSA Schedule

Dear Courtney:

I would like to formally express my thanks for the professionalism and responsiveness of your company in the preparation, submission, and negotiation of our proposal to be on the GSA Schedule for Foreign Languages. From beginning to end, as a supervisor, you were always available to help solve problems and speed the slow GSA process. You helped negotiate the best rates possible and made sure that additional clauses would not be detrimental to our company. You interceded when the GSA contracting officer was not responsive. Simply put, you made it all happen.

I am very happy I selected your firm for this proposal submission, and I will recommend your services to any of my colleagues who decide to submit a proposal to the GSA. Again, thank you very much for your excellent work.

Sincerely,



Monique-Paule Tubb
President

ACT abides by the American Translators Association Code of Professional Conduct and Business Practices, and is a founding member of The Association of Language Companies.