



Global Services, Inc.  
ATTN: Ms. Courtney Fairchild  
1401 14<sup>th</sup> Street NW, 3<sup>rd</sup> Floor  
Washington, DC 20005

Dear Courtney:

It is with great pleasure that I forward this letter to you in gratitude for a job well done. As the Vice-President of Business Development for Millennium Systems Services, Inc., I'm accustomed to dealing with service providers. What sets Global Services apart from others is the personal treatment you gave me (your customer), and the prompt response to our questions throughout the process.

You made a difficult process seem easy and painless. Not to mention that your services were the least expensive we found anywhere. We knew that getting on the GSA LOGWORLD Schedule wasn't easy and it would take a lot of hard work from both parties. But you still got us on the schedule in a mere 30 days...a noteworthy achievement.

Again, thank you for a job well done and wish you the best.

Sincerely,

A handwritten signature in black ink, appearing to read "Tony Ortiz", is written over a circular stamp or watermark.

Dr. Tony Ortiz, VP  
Millennium Systems Services, Inc  
"A Service Disabled Owned Company"